

## **ECB Operations Managers Group**

Thursday, 30 November 2023 14:00 – 17:45 CET Webex meeting

# **Agenda**

## 1. Introduction [14:00-14:05] '05

Welcome and adoption of the agenda of the meeting.

# 2. Industry update from SWIFT – FX, Payments and Securities [14:05-15:00] '55 incl. 10-15 minutes discussion

Joe Halberstadt, Jon Ehrenfeld and Dean Chard (SWIFT) will provide an update on recent developments around FX, Payments and Securities.

#### 3. Managing change in Operations (technology and regulations) [15:00-15:30] '30

Christian Wennerberg and Sofie Hartung (Nordea) together with Sara Alonso, David Blazquez Vila, and Josselin Hebert (ESM) will present their perspective on managing change in Operations and dealing with the impact of technology and regulation.

### 4. EU Issuance & European Issuances Services [15:30-16:00] '30

Stella Matakidou, Martin Koehler and Siegfried Ruhl (European Commission) will outline current status of the EU Issuance and some insights on the European Issuances Services.

## 5. FX Global Code - status & experiences [16:00-16:20] '20

Leigh Meyer (Citi) and Marco Heil (UBS) will summarise the status and experiences with the recent changes to the FX Global Code.



## 6. Tour de table questions and Work Programme 2024 [16:30-17:40] '70

Participants will discuss the presented topics with particular emphasis on the following questions:

- A. Managing change in operations (technology and regulations)
  - 1. How are projects selected in your organization?
  - 2. How do you manage resource allocation conflicts?
  - 3. How complex is it to reconcile and integrate day to day operations and /innovation project work?
  - 4. What are the major challenges you face when dealing with change?
- B. FX Global Code status and experiences
  - 1. How does your institution control the adherence to the FX Global Code principles?
  - 2. Where do you see the advantages / disadvantages of such a Global Code?
  - 3. What would you like to see added / changed on the Global Code?

# 7. AOB [17:40-17:45] '5

Planning of next WebEx/MS Teams meeting on 21 March 2024.